



Use this checklist to improve data collection processes and overall data quality in your facility.

## **1** Develop Clinical Team

- Organize a Quality Improvement
  Team:
  - Identify a physician and nurse champion dyad (<u>Characteristics of</u> <u>Clinical Champions</u>)
  - Include medical, administrative and technical expertise (i.e. cath lab director/manager, data abstractor, CV leadership, quality/ safety leads, cath lab staff, nursing, pharmacy, IT, etc.)
  - Meet at least monthly with an agenda 1
    - Define and state clear goals
      (SMART Goal Worksheet)
    - Review NCDR data monthly (minimum standard)
    - Oversee review of data capture process

## 2 Review Current Data Capture Process

- Review:
  - NCDR registry data dictionary(ies) to educate staff on data definitions
  - Access to data (physical charts, EMR records, etc.)
  - Location of all necessary data points within charts
  - Completeness of reports
  - Possible deficiencies or inaccuracies in the data
- Consider:
  - Listing all staff positions that touch data
  - Discussing all points of collection with appropriate staff
  - Developing a Standard of Practice to document required procedures for data collection process
  - Creating a process map or <u>flow</u> <u>chart</u>
  - Ensuring that 100 percent of applicable patient population is submitted to registry

#### **4** Brainstorm With Clinical Team

- □ Use ACC tools QI Toolkit
  - Brainstorming Ţ
  - Dot voting 📆
  - Prioritization matrix
- Consider:
  - Addition of "hard stops" for critical data entry points
  - Development of a feedback
    loop for data validation

### Use Tools to Implement Solutions

- Plan How to implement
- <u>Do Implement the plan</u>
  Reassess frequently to ensure continued accuracy of data
- collection (<u>Study the results</u>) **♥** □ Create mechanism for measuring
- tool utilization (i.e. performance dashboard/scorecard)
- Develop educational tools, if necessary
- Review findings with physicians

# **3** Identify the Problem(s)

- Pinpoint two-three specific problem areas in the data collection process:
  - Find a problem to improve
  - <u>Clarify the problem</u>
    - What is the issue? What is the impact of the issue? (on clinical staff, physicians, etc.)
    - Why is it important to fix the problem?
    - Who does the problem affect? (i.e. abstractors, clinical team, etc.)
    - When does it need to be fixed? (timeline)
  - Understand the problem 1
    - What will happen when this problem is fixed? What will happen if problem is not fixed?
    - When in the process does this issue occur? (abstraction, data entry, etc.)

### **6** Evaluate Effectiveness of Review Process

- Begin tracking results as soon as tools are implemented
- Act Continue or change T
  - Measure against goal statement
  - Compare pre-implementation performance to postimplementation performance
  - Modify plan if desired results are not achieved